

## **Refund Policy for Excess Payments**

Thank you for the payment of your excess.

We offer a full money-back guarantee for excess payments made to Southridge Projects Pty Ltd. Should you not wish to proceed with your claim prior to the commencement of works you will be eligible for a full reimbursement within 3 calendar days of your original payment.

We encourage our customers to carefully consider their circumstances prior to making their excess payments.

If you have any additional questions, feel free to contact us on 0408 695 816